

Dear ALWA Member,

Over the past few months, the Ames Lake Water Association has begun modernizing its internal processes and systems to provide you with better service.

In the first phase of this effort, we are changing the P.O. Box where you mail your payment. **Beginning with your April 2012 bill, our new payment mailing address will be:**

<b>AMES LAKE WATER ASSOCIATION PO BOX 94229 SEATTLE WA 98124-6529</b>	<b>NEW PAYMENT MAILING ADDRESS AS OF 04/10/2012</b>
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Please make a note of this when you receive your April 2012 bill and begin using this address for all billings thereafter. The April billing will be mailed out to you around 04/10/2012 and payment is due by 05/05/2012.

If you use your bank or credit union's online bill service to pay your bill, you will need to change the ALWA's payment mailing address by logging into your bank or credit union account and making the update.

**Please note that our correspondence mailing address will not change.** If you are sending us a letter or other information, please continue to use the following address:

<b>AMES LAKE WATER ASSOCIATION PO BOX 691 FALL CITY WA 98024-0691</b>	<b>NO CHANGE TO OUR CORRESPONDENCE ADDRESS</b>
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In 2012, we will be working on offering you additional billing features including electronic bill presentment in PDF format and monthly automatic electronic funds transfer (also known as ACH direct debit).

Please be on the lookout for additional information on this and other topics as we begin fiscal year 2013 on 05/01/2012.

If you have any questions, please do not hesitate to contact the ALWA office at (425) 222-7003. Thank you.

Sincerely,

The Board of Directors